

## Friends and Family Test – July 2016

### Hand Written Cards

OPTIONS	TOTAL
Extremely Likely	18
Likely	3
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	0
Don't Know	0

### Text Messages

OPTIONS	TOTAL
Extremely Likely	23
Likely	2
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	2
Don't Know	0

### Comments

Lots of appointments
Been here over 10 years and they've always helped me
Lovely practice
Amazing practice
Receptionists are always helpful
Dr Duru and Nurse Helen always look after me

<b>All ok</b>
<b>Excellent 10/10</b>
<b>Staff are very helpful</b>
<b>Me and my husband are always looked after</b>
<b>Fast service + caring doctors</b>
<b>Great surgery, always appointments available</b>
<b>Friendly and helpful</b>
<b>They treat me very well</b>
<b>Excellent doctor and nurse</b>
<b>Good practice</b>